#### How to use **informed data to choose the best master plan** for your community

LeadingAge IL 2023





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**Scott Likins,** AIA Principal, Dir. Senior Living Design Group



Chris Lee Interior Designer

### WHO WE ARE



**Emiel Guede,** AIA, LEED AP BD+C Associate



Rachel Emmons Cost-Benefit Analysis Expert



## Agenda

#### Where are we?

#### Where do we want to go?

#### How do we get there?



## WHERE are we?



#### OUR LONG-RANGE FACILITY PLANNING PROCESS



master plan modeling and analysis software

ARCHITECTS

#### **Existing Conditions Assessment**



#### **Existing Conditions Priorities**



Necessary

#### Recommended Capital Improvements

This category records items, such as IDPH/CMS tags and items that still function as intended or remain code compliant, but exhibit signs of fatigue, failure, stress and may become unsafe or no longer code compliant in the foreseeable future. This category includes items that do not currently exhibit fatigue, stress or failure, but are reaching the end of their useful lives and ought to be included on a schedule for periodic building renewal. This category includes items that may currently function, but the community may be better served in the long run to consider replacing or correcting.

#### **Case Study Site Plan**



#### Existing Conditions Assessment Facility Summary

Facility	1-5 Years	6-10 Years	11-20 Years	20+ Years	Total	% of Building Total	\$∕Sq. Ft.
IL Condos	\$426,120	\$247,490	\$0	\$0	\$673,610	12.8%	\$29.29
Assisted Living	\$532,530	\$43,600	\$o	\$0	\$576,130	11.0%	\$61.95
Skilled Nursing	\$2,888,870	\$311,720	\$85,000	\$0	\$3,285,590	62.6%	\$115.85
Independent Living	\$451,787	\$260,100	\$5,000	\$0	\$716,887	13.6%	\$61.93
Maintenance Building			\$0	\$0	\$0	0.0%	\$0
Memory Support			\$0	\$0	\$0	0.0%	\$0
Totals	\$4,299,307	\$862,910	\$90,000	\$0	\$5,252,217		\$4.99

#### **Functional Performance Assessment**

#### **Does the environment support the community's needs?**

- Adequate space for care delivery
- Appropriate spaces for the populations served
- Capacity and utilization
- Changing demographics and proximity to the larger community
- Efficient and safe care delivery
- Minimizing non-critical operations effort

#### SUBJECTIVE

EDITORIAL OPINION

#### OBJECTIVE

#### Functional Performance Assessment: Criteria

Section	Question	Total Points Possible
1	<b>The Site:</b> The site is an integral part of the community and is a basic feature of the living and care environment. A resident's living and staff's working experience as well as community interface will be strengthened or limited by the adequacy of the site.	100
2	<b>Building Systems (Infrastructure):</b> These are basic functions of a community's operation and will have an impact on future maintenance costs and the ability to accommodate changes in its delivery of living and care programs.	200
3	<b>Building Maintainability:</b> This category refers to the cost or ease with which building systems and architectural elements can be kept in good working order or in a good state of repair by community personnel. Evaluate the condition of the building and not the manner in which the maintenance staff performs their duties.	50
4	<b>Building Safety and Security:</b> The safety and security of residents, staff and visitors is vital to a positive and successful living and working experience. Does the building contribute to and support a safe and secure experience?	200
5	<b>Functional Performance:</b> This category is determined by comparing the physical requirements necessary to support the living/work environment and care delivery plan with the existing physical elements of the building itself.	250
6	<b>The Environment:</b> This category evaluates how well the environment, both inside and out, creates a positive atmosphere for living and care delivery for all residents, staff and visitors.	200

#### Sample Functional Performance Assessment: Skilled Nursing

Section	Question	Total Points Possible	Total Points Earned	Rating
Section 1	The Site: The site is an integral part of the community and is a basic feature of the living and care environment. A resident's living and staff's working experience as well as community interface will be strengthened or limited by the adequacy of the site.	100	94	
1.1	Site is large enough to meet living and care needs as defined by programming and local requirements.	15	12	B- Satisfactory
1.2	Site is easily accessible, conveniently located for present / future population & has appropriate community connections.	15	15	A- Excellent
1.3	Location is removed from undesirable business, industry, traffic, natural hazards, and areas of crime.	10	10	A- Excellent
1.4	Site entry is easily identifiable, site circulation is easily navigable and well lit, and wayfinding is intuitive.	10	10	A- Excellent
1.5	Site is well landscaped and developed to meet program needs.	10	10	A- Excellent
1.6	Well equipped recreational areas are adequate with easily accessible/navigable well lit circulation routes.	5	5	A- Excellent
1.7	Topography is varied enough to provide adequate drainage and without steep inclines.	5	5	A- Excellent
1.8	Site has stable, well drained soil free of erosion.	5	5	A- Excellent
1.9	Site is suitable for special programming needs, e.g., outdoor activities.	10	10	A- Excellent
1.10	Pedestrian services include adequate well-lit sidewalks with designated crosswalks, curb cuts, and correct slopes.	5	4	B- Satisfactory
1.11	Sufficient on-site, well lit solid surface parking is provided for visitors, staff and residents.	10	8	B- Satisfactory

#### Sample Functional Performance (one building)



#### Sample Functional Performance (by section)



The Site Bldg. Syst. Infrastructure Bld. Maintainability Safety/security Func. Perf. Environment

#### Sample Overall Functional Performance





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#### **Typical Data Collected**

General	<ul><li>Facility</li><li>Populations Served</li><li>Bed Count</li></ul>	<ul><li>Census</li><li>Square Footage</li><li>Utilization</li></ul>		
Costs	<ul><li>First Costs</li><li>Operations &amp; Maintenance</li></ul>	<ul> <li>Energy Costs</li> <li>Building Renewal Costs</li> </ul>		
Functional Performance	<ul> <li>The Site</li> <li>Building Systems</li> <li>Maintainability</li> </ul>	<ul> <li>Building Safety and Security</li> <li>Func. Perf. Score</li> </ul>		

The Environment



How much does it cost to implement and operate? How well does it function as a facility?

**Funct. Performance** 

Life-Cycle Costs

#### Sample What-If Scenarios







Sample **Status Quo** Scenario Summary

Update Scenario View Planning Cons				~	Bad	
	Scenario Name*		Planning Consider	ation*		
Include In Modeling 🗹	Status Quo	Status Quo		~	Select Sc 🗸 Add <	
Functional Performance 33.1	Square Footage 92,235	First Cost \$6,992,112	s Life 2 \$8	Cycle Costs 88,879,054	CBR 34.5	
Option	Facility Type	Capacity	Square Footage	First Costs	Functional Performance	
Status Quo 🗸	Skilled Nursing	52	28,360	\$4,374,003	75	
Status Quo	Memory Support	21	14,000	\$0	94.2	
Status Quo	Assisted Living	14	9,300	\$766,984	76	
Status Quo	Other	0	6,000	\$0	98.2	
Status Quo 🗸	Independent Livir	17	23,000	\$896,756	81.4	
View all Scenarios	C	Capacity 120			Print	
Skilled Nursing Memory Support Assisted Living		1 Occupancy 20			Update	
Other	1	+/- Capacity	/:-0U		Update & Exit	

#### **REPORT FINDINGS**

#### This community:

- Provides high-quality care
- Has appropriate nursing staff
- Has better occupancy than most
- Has low employee turnover

#### **REPORT FINDINGS**

#### Additionally:

- Nursing beds have had high occupancy
- AL rooms experienced very high occupancy
- IL was hurt by COVID, but recovering
- Newer Memory Care were filled well, through COVID
- SNF private pay has been very strong
- SNF lost \$1M last year





#### SNF Residents have been declining for 25 years

Number of Illinois NF Residents compared to Licensed Beds



Number of USA NF Residents compared to Licensed Beds



# WHERE do we want to go?









#### Sample Master Plan Scenario

Surveys
Feedback
Sessions
Assessments

• Option 1

- Option 2
- Option 3

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- Scenario 1
- Scenario 2
- Scenario 3

Functional Performance Assessment

**Existing Conditions Assessment** 

#### Sample What-If Scenarios









- ANALYSIS -

Reports

Master Data	Scenarios	Planning Con Select planning Comp	Planning Consideration         Select planning consideration         Compare LCCs         Compare Costs		CBR/Sq.Ft CBR/Occupancy Compare Functional Performance Compare		Refresh     Create New Scenario       re CBR/Sq.Ft     Search		
<b>S</b> Facilities	Sr. No. 🔺	Planning Consideration V	Scenario Name 🗸	First Costs 🗸	Square Footage 🗸	Life Cycle Cost 🗸	Functional Performance 🗸	CBR V	
	1	Entire Community	Status Quo	\$6,992,112	92,235	\$88,879,054	83.1	34.5	0
<b>\$</b> Options	2	Entire Community	Scenario A	\$32,926,969	138,750	\$110,023,512	94.4	47.6	0
	3	Entire Community	Scenario B	\$28,521,859	119,210	\$116,247,928	92.8	38.1	0
	4	Entire Community	Scenario C	\$32,293,858	133,750	\$108,793,490	94.4	46.4	0
<b>E</b> Scenarios	5	Entire Community	Scenario D	\$31,072,191	128,750	\$106,191,470	94.4	45.8	0
	6	Entire Community	Scenario E	\$18,279,974	101,510	\$93,082,920	89.3	39.0	0

#### Sample Scenario Summary





#### Scenario Life-Cycle Costs





#### **Scenario Operating Costs**





#### Scenario Functional Performance





# HOW do we get there?



#### How Do We Get There?

#### Currently, the Community:

- Does not produce cash flow that would support any meaningful debt.
- Will need to shift services to generate positive revenue.
- Will need to carefully consider a phased approach.

#### **BENEFITS OF A DATA-DRIVEN APPROACH**

- Creates a roadmap for **future-focused buildings**, optimally configured
- Data-driven: makes the business case and removes emotional bias
- Builds internal/external support
- Helps organizations move forward with confidence
- More dollars to impact your MISSION!



#### Where are we?

#### Where do we want to go?

#### How do we get there?



## BECAUSE DESERVES DESIGN

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